We hope you enjoy your stay in University Residences. Our staff will do everything we possibly can to provide you with a positive experience in comfortable and convenient accommodations. Please contact the main office if you have any questions regarding your stay with us. Questions regarding your conference program should be referred to your conference chairperson.

**About the Hall**
Hillenbrand Hall was named for a father and son, John and William Hillenbrand, who each served as a member of the Purdue University Board of Trustees. Hillenbrand opened in 1993 as a state-of-the-art structure in college housing. During the academic year, Hillenbrand is occupied by 800 men and women upperclassmen. The hall is known for its suite-style rooms and an active student community. The Hillenbrand Dining Court serves more than 400,000 meals during the academic year.

**General Information**

**Front Desk Office Hours**
24-hour service is available. See main office for details.

**Services at the Front Desk**
Faxing, outgoing mail, photo copies

**Phone Calls**
A calling card must be used to make long-distance calls from any campus phone.

**Lost and Found**
Lost and found items should be returned to the main office.

**Keys**
Please keep your room key and conference card with you at all times. Lock your room door.

Lost keys – A fee of $35 will be assessed for lost room keys, due upon check out. Lost conference cards will incur a $35 fee.

**Air Conditioning**
The rooms at Hillenbrand are air-conditioned. Please help us conserve energy by keeping the thermostat set at 72 degrees.

**ATM**
An ATM is located on the first floor.

**Community Standards**
Please be respectful to our facilities, surroundings and other guests. Examples of disruptive behavior include, but are not limited to: running, water fights, disobeying quiet hours and removing window screens.

**Food Deliveries**
Pizza and food delivery persons are not permitted on the floors or corridors. Please meet them in the main lobby to receive your delivery.

**For Your Comfort**
Bed linens, a blanket, pillow with pillowcase, towel and washcloth are provided for each guest. Additional amenities are based on the level of service requested by the conference.

**Internet Access**
AT&T wi-fi is a free service provided for use with any wireless capable device. For troubleshooting contact 42200 during regular business hours, M-F, 8 a.m.–5 p.m.

**Laundry Facilities**
Washing machines and dryers are located in the basement. Irons and ironing boards are also available.

**Parking**
Parking is permitted in areas designated for residence hall permits. Do not park in spaces marked A/B/C or other specialty spaces.

**Smoking**
Smoking is prohibited on the Purdue campus, except in designated smoking areas. Smoking material shall be extinguished and disposed of in an appropriate receptacle. This includes the use of e-cigarettes (personal vaporizing instruments).

**Televisions**
A large-screen television is located in the east recreational lounge. Guest rooms do not include televisions.

**Vending**
The ice machine and central vending area is located in the basement.
Parking is permitted at locations displaying the following sign:

**PARKING FOR VEHICLES DISPLAYING RESIDENCE HALL PERMITS ONLY ENFORCED 24 HRS.**

Parking is NOT permitted at locations displaying the following signs:

**CONTRACTOR PARKING ONLY PERMIT REQUIRED TOW AWAY ZONE**

**RESERVED PARKING ENFORCED 24 HRS. TOW AWAY ZONE**

**PARKING FOR PURCHASERS OF A PERMITS ONLY 7AM-5PM MON-FRI VEHICLES IN VIOLATION MAY BE REMOVED**

**PARKING FOR PURCHASERS OF A B PERMITS ONLY 7AM-5PM MON-FRI VEHICLES IN VIOLATION MAY BE REMOVED**

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**Construction**

www.purdue.edu/physicalfacilities/constructionmap/index.html

**Parking map**

www.purdue.edu/pat/graphics/parking_map.jpg

**Campus Map**

www.purdue.edu/campus_map/